WISCONSIN Administrative Code

Chapter DOC 310

Department of Adult Institutions DOC-410 (Rev. 04/18)

ICE RECEIPT COMPLAINT NUMBER OSCI-2021-4619 * * * ICRS CONFIDENTIAL * * *

To: BROWN, LEE A. - #385934 UNIT: _WN1 -- W092_U OSHKOSH CORRECTIONAL INSTITUTION PO Box 3310 OSHKOSH, WI 54903-3310

Complaint Information:

Date Complaint Acknowledge	d: (03/24/2021	
Date Complaint Received:	03/24/2021	÷
Subject of Complaint:	12 - Other	- :
	Moved to top bunk	- :

This is to acknowledge the complaint you filed which was received on the date indicated. Depending on the nature of the complaint, you may or may not be interviewed by the ICE. A recommendation on the complaint will be made and submitted to the appropriate reviewing authority within 30 days of acknowledgement. A decision will be made by the appropriate reviewing authority within 15 days following receipt of the recommendation unless extended for cause.

Please write to the ICE if this issue is resolved before you receive an answer.

Print Date: March 24, 2025e 2:21-cv-00542-BHL

DEPARTMENT OF CORRECTIONS

Department of Adult Institutions DOC-401 (Rev. 04/18)

WISCONSIN Administrative Code Chapter DOC 310

ICE REPORT COMPLAINT NUMBER OSCI-2021-4619 * * * ICRS CONFIDENTIAL * * *

To: BROWN, LEE A. - #385934 UNIT: _WN1 -- W092_U

OSHKOSH CORRECTIONAL INSTITUTION

PO Box 3310

OSHKOSH, WI 54903-3310

Com	plaint	Inform	ation:
OUIII	piaiii		aucioii.

Date Complaint Acknowledged: :03/24/2021 Inmate Contacted? No

Date Complaint Received: :03/24/2021

Subject of Complaint: 12 - Other

Document(s) Relied Upon: :WICS

DOC-3758

Brief Summary: Moved to top bunk

Summary of Facts: Lee Brown complains that he was moved from R-Building to W-Building to a cell on a top bunk. Mr. Brown further states that he told the Officers on W-Building that he is not to be on a top bunk. He says that he has also been seen by the Health Services Unit (HSU) as well as a Physical Therapist. Mr. Brown states that the Officers and medical staff are aware that climbing causes him extreme pain every time he climbs up and down the ladder. He says that he is subjected to suffering from the pain climbing on or off his bunk causes. Mr. Brown lists the date of incident as 03/18/21, signed this complaint on 03/18/21,

> and this complaint was received in the Oshkosh Correctional Institution (OSCI) Institution Complaint Examiner (ICE) Office on 03/24/21.

> A review of the Wisconsin Integrated Corrections System (WICS) shows that Mr. Brown does not have an active low bunk restriction. In the special handling summary on WICS it shows that Mr. Brown was denied a low bunk restriction

by the Special Needs Committee (SNC) on 03/30/21.

The issue of this complaint is reduced to Mr. Brown's version of events against the documentation in WICS showing no restriction for a low bunk. Lacking any other credible evidence, the ICE is placed in the position of having to speculate and that would be improper when making a recommendation to the Reviewing Authority.

Regardless of whose version of events is accurate, in reviewing this complaint the ICE finds no information that would support any staff misconduct or work trule violations on the part of W-Building staff or HSU. Mr. Brown simply disagrees with being placed in a top bunk - but this does not warrant an investigation by the ICE unless staff misconduct is alleged and such is not the case in this circumstance.

Print Date: April 23, 2021 Case 2:21-cv-00542-BHL

Filed (Page 3052) Page 2 of 22

Department of Adult Institutions DOC-401 (Rev. 04/18)

Administrative Code Chapter DOC 310

ICE REPORT COMPLAINT NUMBER OSCI-2021-4619 * * * ICRS CONFIDENTIAL * * *

Mr. Brown is advised that the procedure for obtaining a different cell is to be discussed with unit staff. They make the determination on whether or not to recommend a change. If their decision is to not recommend a change that is the way it will be because they are present to do the necessary observation and: investigation. Given this, unit staff, and not the ICE, is in the best position to make these determinations.

Therefore, dismissal is recommended, as Mr. Brown does not have a low bunk restriction and W-Building staff would be able to place him in a cell on the top bunk, which was done on 03/08/21. Through the submission of this complaint, Mr. Brown's claims will be reviewed by a member of OSCI's Administration.

ICE Recommendation:

:Dismissed

Recommendation Date:

04/19/2021

Todd Cillington T. Gillingham - Institution Complaint Examiner

Print Date: April 23, 2021 See 2:21-cv-00542-BHL Filed 0778 2021 Page 3 of 22

Department of Adult Institutions DOC-403 (Rev. 04/18)

Administrative Code Chapter DOC 310

REVIEWING AUTHORITY'S DECISION COMPLAINT NUMBER OSCI-2021-4619 * * * ICRS CONFIDENTIAL * * *

To: BROWN, LEE A. - #385934 UNIT: _WN1 -- W092_U OSHKOSH CORRECTIONAL INSTITUTION PO Box 3310 OSHKOSH, WI 54903-3310

^			4.
Com	mlaint	Informa	tion:
•••	PIGILL		

Date Complaint Acknowledged:	:03/24/2021	 	
Date Complaint Received:	03/24/2021		
Subject of Complaint:	12 - Other		:
Brief Summary:	Moved to top bunk		:
ICE's Recommendation:	:Dismissed		
Reviewer's Decision:	Dismissed		

Enl Ellet

Decision Date: 04/23/2021

C. Eplett - Warden

CC:

Distributed via email

McGinnis, T Lemke, C

A complainant dissatisfied with a decision may, within 14 days after the date of the decision, appeal that decision by filing a written request for review with the Corrections Complaint Examiner on form DOC-405 (DOC 310.12, Wis. Adm. Code).

Print Date: April 23, 2021 Se 2:21-cv-00542-BHL Filed 07978824 Page 4 of 22

Document 65-2 Exhibit 1002 - 004

Department of Adult Institutions DOC-405A (Rev. 04/18) Administrative Code Chapter DOC 310

CCE RECEIPT COMPLAINT NUMBER OSCI-2021-4619 * * * ICRS CONFIDENTIAL * * *

To: BROWN, LEE A. - #385934 UNIT: _WN2 -- W301_U OSHKOSH CORRECTIONAL INSTITUTION PO Box 3310 OSHKOSH, WI 54903-3310

Complaint Information:

05/03/2021	.:
04/30/2021	_;
12 - Other	j
Moved to top bunk	- 1
	05/03/2021 04/30/2021 12 - Other :Moved to top bunk

Your request for review has been received.

The Corrections Complaint Examiner (CCE) has 35 days to submit a recommendation to the Office of the Secretary (OOS) for Review. The OOS has 45 days to make a decision after receiving the CCE's report. The OOS may extend the time for making a decision for cause and upon notice to all interested parties.

If you do not receive a decision or other notices within that time, you may write directly to:

Secretary of the Department of Corrections Post Office Box 7925 Madison, WI 53707-7925

Department of Adult Institutions DOC-404 (Rev. 04/18)

Administrative Code Chapter DOC 310

CCE REPORT COMPLAINT NUMBER OSCI-2021-4619 * * * ICRS CONFIDENTIAL * * *

To: BROWN, LEE A. - #385934 UNIT: _WN2 -- W301_U

OSHKOSH CORRECTIONAL INSTITUTION

PO Box 3310

OSHKOSH, WI 54903-3310

Complaint Information:

Date Appeal Acknowledged: :05/03/2021 Date Appeal Received: :04/30/2021 Subject of Complaint: :12 - Other **Brief Summary:** Moved to top bunk Method of Disposition: Review on Record? Yes Document(s) Relied Upon: Complaint, SN review, WICS restrictions, appeal CCE's Recommendation: :Dismissed The complainant's request for a lower bunk restriction has been reviewed by

the Special Needs Committee and determined not necessary at this time. The complainant is encouraged to work with HSU staff to address concerns, and determine whether further evaluation is necessary.

Recommendation Date: 05/03/2021

E. Davidson - Corrections Complaint Examiner

aly Exercation

Department of Adult Institutions DOC-403 (Rev. 04/18)

Administrative Code Chapter DOC 310

OFFICE OF SECRETARY DECISION **COMPLAINT NUMBER OSCI-2021-4619** * * * ICRS CONFIDENTIAL * * *

To: BROWN, LEE A. - #385934 UNIT: _WN2 -- W301_U

OSHKOSH CORRECTIONAL INSTITUTION

PO Box 3310

OSHKOSH, WI 54903-3310

Complaint Information:

Date Appeal Acknowledged: Date Appeal Received: :04/30/2021

Subject of Complaint: 12 - Other

Brief Summary: :Moved to top bunk

OOS Decision: :Dismissed

Decision Comments: The following is the Secretary's decision on the Corrections Complaint

Examiner's recommendation of 05/03/2021 in the above appeal:

The attached Corrections Complaint Examiner's recommendation to DISMISS

this appeal is accepted as the decision of the Secretary.

Decision Date: 05/06/2021

C. O'Donnell - Office of the Secretary

in D'Duest



Department of Corrections

GENERAL REPORT ON INMATE COMPLAINT

Complaint Information:

Date Complaint Acknowledged: March 24, 2021

Date Complaint Received: March 24, 2021

Subject of Complaint: 12 - Other

Brief Summary: 'Moved to top bunk

ICE Recommendation Information: (Signed on 4/19/21 11:46:25AM):

Document(s) Relied Upon: 'WICS

DOC-3758



Department of Corrections GENERAL REPORT ON INMATE COMPLAINT

ICE's Summary of Facts:

TG Lee Brown complains that he was moved from R-Building to W-Building to a cell on a top bunk. Mr. Brown further states that he told the Officers on W-Building that he is not to be on a top bunk. He says that he has also been seen by the Health Services Unit (HSU) as well as a Physical Therapist. Mr. Brown states that the Officers and medical staff are aware that climbing causes him extreme pain every time he climbs up and down the ladder. He says that he is subjected to suffering from the pain climbing on or off his bunk causes. Mr. Brown lists the date of incident as 03/18/21, signed this complaint on 03/18/21, and this complaint was received in the Oshkosh Correctional Institution (OSCI) Institution Complaint Examiner (ICE) Office on 03/24/21.

A review of the Wisconsin Integrated Corrections System (WICS) shows that Mr. Brown does not have an active low bunk restriction. In the special handling summary on WICS it shows that Mr. Brown was denied a low bunk restriction by the Special Needs Committee (SNC) on 03/30/21.

The issue of this complaint is reduced to Mr. Brown's version of events against the documentation in WICS showing no restriction for a low bunk. Lacking any other credible evidence, the ICE is placed in the position of having to speculate and that would be improper when making a recommendation to the Reviewing Authority.

Regardless of whose version of events is accurate, in reviewing this complaint the ICE finds no information that would support any staff misconduct or work rule violations on the part of W-Building staff or HSU. Mr. Brown simply disagrees with being placed in a top bunk - but this does not warrant an investigation by the ICE unless staff misconduct is alleged and such is not the case in this circumstance.

Mr. Brown is advised that the procedure for obtaining a different cell is to be discussed with unit staff. They make the determination on whether or not to recommend a change. If their decision is to not recommend a change that is the way it will be because they are present to do the necessary observation and investigation. Given this, unit staff, and not the ICE, is in the best position to make these determinations.

Therefore, dismissal is recommended, as Mr. Brown does not have a low bunk restriction and W-Building staff would be able to place him in a cell on the top bunk, which was done on 03/08/21. Through the submission of this complaint, Mr. Brown's claims will be reviewed by a member of OSCI's Administration.

ICE's Recommendation:

Dismissed

ICE's Recommendation Date: April 19, 2021

RA's Decision Information: (Signed on 4/23/21 8:44:45AM):

RA's Decision: Dismissed

RA's Decision Date: April 23, 2021



Department of Corrections

GENERAL REPORT ON INMATE COMPLAINT

Appeal to CCE Information:

Date Appeal Acknowledged: May 03, 2021

Date Appeal Received: April 30, 2021

CCE's Recommendation Information: (Signed on 5/3/21 11:36:28AM):

Document(s) Relied Upon: :Complaint, SN review, WICS restrictions, appeal

CCE's Summary: The complainant's request for a lower bunk restriction has been reviewed by

the Special Needs Committee and determined not necessary at this time. The complainant is encouraged to work with HSU staff to address concerns,

and determine whether further evaluation is necessary.

CCE's Recommendation: Dismissed

CCE's Recommendation Date: May 03, 2021

OOS' Decision Information: (Signed on 5/6/21 12:49:03PM):

OOS' Summary: 'The following is the Secretary's decision on the Corrections Complaint

Examiner's recommendation of 05/03/2021 in the above appeal:

The attached Corrections Complaint Examiner's recommendation to DISMISS this appeal is accepted as the decision of the Secretary.

OOS' Decision: Dismissed

OOS' Decision Date: May 06, 2021



Department of Corrections

DISTRIBUTION ITEMS for COMPLAINT NUMBER OSCI-2021-4619

Item	Create Date	Created By	Sent To	Inmate ID	Print Date	Printed By
ICE Receipt	03/24/2021 8:24:28AM	Todd Gillingham	OSCI	385934	03/24/2021 8:57:19AM	Todd Gillingham
ICE Report	04/23/2021 8:44:45AM	Cheryl Eplett	OSCI	385934	04/23/2021 11:12:23AM	Todd Gillingham
RA Report	04/23/2021 8:44:46AM	Cheryl Eplett	OSCI	385934	04/23/2021 11:12:23AM	Todd Gillingham
CCE Receipt	05/03/2021 9:38:58AM	Matthew Greenwood	OSCI	385934	05/03/2021 11:14:57AM	Todd Gillingham
CCE Report	05/06/2021 12:49:03PM	Cindy O'Donnell	OSCI	385934	05/06/2021 3:59:33PM	Todd Gillingham
OOS Report	05/06/2021 12:49:03PM	Cindy O'Donnell	OSCI	385934	05/06/2021 3:59:33PM	Todd Gillingham

Case 2:21-cv-00542-BHL Filed 07/18/24 Page 11 of 22 Document 65-2
Print Date: July 02, 2021

Print Date: July 02, 2021

** ICRS CONFIDENTIAL **

Exhibit 1002 - 011

Division of Adult Institutions DOC-400 (Rev. 3/2019)

OFFICE USE ONLY

WISCONSIN Administrative Code Chapter DOC 310

INMATE COMPLAINT

DATE RECEIVED	COMPLAINT CODE	COMPLAINT FILE NUMBER
RECEIVED MAR 1 9 2021 RECEIVED MAR 2 4 2021	12	OSCI-2021-4619
 INSTRUCTIONS FOR INMATE: Complete ALL sections of this form You MUST use a DOC-400B, if additional space is needed. Do not use a highlighter or marker on this form. Do not staple of the form may be returned to you if you submit an incomplete for Print clearly, illegible forms will not be processed. See reverse states. 	m or if you do not follow	
INMATE NAME DOC	NUMBER	HOUSING UNIT FACILITY
Cel Brown 3	385934	WNORTH OSCI
LOCATION OF INCIDENT	OF INCIDENT	TIME OF INCIDENT
OSCI W North Cell 97 3 ANSWER THE FOLLOWING QUESTIONS IN THE SPACES PROVIDED:	-18. ZI.	400 pm.
Briefly state who or what is the ONE issue, of this complaint. What is	emedial action are you r	equesting?
I have been moved from T		
on a top bunk. I have a s	erious From	e injury that causes
	ing.	0
With whom did you attempt to resolve your ONE issue, and what we any documentation you have, that supports your attempt to resolve	as the result of this attem	pt, prior to submitting this complaint? Send
I have told the officers or	W NOAh to	hat I'm not to be on
a top bunk I also wrote		
Seen by HSU as well as		21
What are the details surrounding this complaint?	4 the Un	tomanager Mahanus
I was moved to a ce	11 on g -	too bysk. For which
Officers as well a medical	1 00	re aware Hat
climbing causes me ext	-	. Every time T
Climb up or down I am	subjected +	to suffering from the
poin climbing to on or of	Fry book	Causes.
*		*
SIGNATURE OF INMATE		DATE SIGNED
		3-18-21

NOTICE OF SPECIAL NEEDS COMMITTEE DECISION

PATIENT NA BROWN, I			DOC NUMBER 385934	DATE 3/30/2021	FACILITY OSCI		
From:	SPECIAL NEEDS COMMITTEE						
RE:	SPECIAL NEEDS REQUEST						
This notice Needs Cor	e serves to inform you that your request for Lo mmittee	ow Bunk h	as been reviewe	ed by the facility	Special		
Your reque	est has been:						
	Approved as requested						
	Approved with modification(s):						
	Approved with time limit:						
Your reque	est has been:						
\boxtimes	Denied - Request does not meet criteria as o	defined in	policy.				
	Denied - Request is outside the scope of this	s committe	ee.				
	Denied - Other:						
Special Ne	eeds Committee Members (print / type name clea	rly)					
Dr. Murphy	y	HSAM Fofana					
Dr. Tannaı	า	RN Feltz	<u> </u>		_		
Dr. Wheat	ley	MPAA G			_		
NP Bowen	S	LT Schw	/ebke				
NP Herme	S						

DISTRIBUTION: Case 2:21-cv-00542-BHL Filed 07/18/24 Page 13 of 22 DISTRIBUTION: Original Internal Paper Record, PR Correspondence Letters Section; Copy - Patient

OTRS085A

Name: BROWN, LEE A.

Special Handling Summary

DOC #: 385934 PID #: 0385934 Monday April 19, 2021 11:24:52 AM

DOC #: 385934 Name: BROWN, LEE A. DOB: 06/01/1980 Custody: Medium

Bed: _WN1-W092_U

Housing Recommendation

Area	Configuration	Primary Use	Туре	PREA Risk	Tier Position	Bunk Position	ADA	Bed Restraint Cell	Negative Pressure	Continuous Power	Camera
Current Bed Asgn.	Double Room/Cell	General Population (GP)	Wet		Not Applicable	Upper	No	No	No	No	No

Security

Start Date	End Date	Special Handling Type	Status	Comments Present

Medical Services (1 - 14 of 14)

Start Date	End Date	Medical Need/Restriction	<u>Frequency</u>	Qualifier	Travels with Inmate	Special Instructions	Comments Present
10/04/2020	10/11/2020	Ace Wrap	N/A	N/A	Yes	Date: 10/04/2020 Time: 09:39:24 AM User: A. Korman	Yes
10/04/2020	10/30/2020	Activity - No Strenuous Sports	N/A	N/A	N/A	Date: 10/04/2020 Time: 09:41:00 AM User: A. Korman Date: 10/07/2020 Time: 10:47:50 AM User: A. Korman	Yes
10/04/2020	10/30/2020	Activity - No Work	N/A	N/A	N/A	Date: 10/04/2020 Time: 09:40:04 AM User: A. Korman Date: 10/07/2020 Time: 10:48:04 AM User: A. Korman	Yes
03/05/2021	03/05/2022	Brace / Immobilizer / Sling / Splint	N/A	Knee	Yes	Patellar stabilizing brace size L Date: 03/05/2021 Time: 01:37:18 PM User: N. Paschke, DPT	No
09/28/2018	09/28/2019	Contact Lenses & Case	N/A	Both	Yes	None	No

Document 65-2 Exhibit 1002 - 014_{1/3} Case 2:21-cv-00542-BHL Filed 07/18/24 Page 14 of 22 https://docintra.wi.gov/eomis/servlet/com.marquis.eomis.LoginHandler?option=fromLogon

Start Date	End Date	Medical Need/Restriction	Frequency	Qualifier	Travels with Inmate	Special Instructions	Comment Present
10/04/2020	10/30/2020	Crutches	N/A	N/A	Yes	Date: 10/04/2020 Time: 09:40:17 AM User: A. Korman Date: 10/07/2020 Time: 10:48:20 AM User: A. Korman	Yes
10/04/2020	10/07/2020	Ice / Ice Bag	4/Day	N/A	N/A	Date: 10/04/2020 Time: 09:40:40 AM User: A. Korman	Yes
03/18/2021	03/25/2021	Ice / Ice Bag	4/Day	N/A	N/A	20 mins on	No
10/15/2020	10/29/2020	Low Bunk / Lower Tier	N/A	N/A	N/A	Date: 10/15/2020 Time: 06:27:09 AM User: A. Korman	Yes
08/26/2019	08/27/2019	Other	N/A	N/A	N/A	Please allow inmate to attend HSU PT room 2x a week on Tuesday/ Friday 3:30 pm to 4 to exercises x one month. Rob MPT	No
02/19/2021	05/20/2021	Therabands	N/A	N/A	Yes	red band for HEP Date: 02/19/2021 Time: 11:43:09 AM User: N. Paschke, DPT	No
10/04/2020	10/30/2020	Wheelchair - Distance	N/A	N/A	N/A	Date: 10/04/2020 Time: 09:39:45 AM User: A. Korman Date: 10/07/2020 Time: 10:48:33 AM User: A. Korman	Yes
06/16/2020	07/16/2020	Foot Care Supplies	1/Day	N/A	Yes	foot basin Date: 06/16/2020 Time: 09:09:14 PM User: K. Sennhenn RGCI	Yes
03/22/2021	03/30/2021	Low Bunk	N/A	N/A	N/A	Date: 03/22/2021 Time: 12:25:28 PM User: M. Endries Denied SNC Date: 04/01/2021 Time: 12:19:58 PM User: J. Giesler	No

Mental Health

Start Date	End Date	Mental Health Need / Restriction	Special Instructions	Comments Present		
No Rows Found						

Dental Services

Start Date	End Date	Dental Need / Restriction 2·21-cV-00542-BHI	Frequency	Travels with	Special Instructions	Comments Present	
	case_	Z:Z1-CV-UU54Z-BHL	Filed 07/18	8/24 Page 15 (
				•		L:L:14000 04	4 F

Start	End	Dental Need /	Frequency	Travels with	Special	Comments
Date	Date	Restriction		Imate	Instructions	Present
No Rows Found						

ADA

Start Date	End Date	ADA Need	Travels with Inmate	Special Instructions	Comments Present
No Rows Found					

Show Last Updated Information

INMATE COMPLAINT APPEAL

INSTRUCTIONS: COMPLETE ALL SECTIONS OF FORM.

- Do not use a highlighter or marker on this form. Do not staple or tape this form.
- The form may be returned to you if you submit an incomplete form or if you do not follow the instructions.

Print clearly, illegible forms will not be processed. See reverse side for more information.

Rejected complaints can only be appealed to the appropriate Reviewing Authority. Their decision is final.

Submitted documentation will not be returned.

- You must use a DOC-400B if additional space is needed.
- Keep the copy of this request for your records and send the original, in a sealed envelope via US Mail, to:

APR 3 0 2021

WI Dept of Cerrections CCE Office

CORRECTIONS COMPLAINT EXAMINER DEPARTMENT OF CORRECTIONS PO BOX 7925 MADISON, WI 53707-7925

INMATE NAME	
100	1
lee	Somo

DOC NUMBER

FACILITY SCI DOC COMPLAINT FILE NUMBER

DSCI-ZOZI

STATE BRIEFLY WHY YOU ARE NOT SATISFIED WITH THE ACTION OF THE APPROPRIATE REVIEWING AUTHORITY.

5,2020 I fell down stairs futher aggravating a knee injury that needed a second surgery. I then again I am currently assigned to due valker/wheelchair my cell mate disablility obstructing my access to the bathroom or cell door. Being on and subjected to the obstrations in my cell put me in immerent danger of futher injuries my knee and my physical being. These dongers and effects that could be prevented by Staff and been by me. Despite the my health and Huspedia Speralist V SIGNATURE OF INMATE 2:21-cv-00542-BHL Filed 07/18/24 Page 17 of 22

DISTRIBUTION: Original - ICTS

WISCONSIN Administrative Code Chapter DOC 310

INSTRUCTIONS

DOC 310.09 Filing of complaint appeal.

- (1) Appeals shall meet all of the following requirements:
 - (a) Be submitted on a form provided by the department.
 - (b) Be legibly handwritten or typed.
 - (c) Be filed only under the name by which the inmate was committed to the department or the legal name granted by a court.
 - (d) Include the inmate's original signature.
 - (e) Not exceed 500 words total and not exceed two pages.
 - (f) Provide relevant supporting documentation, which may be accepted at the discretion of the CCE.
 - (g) Be limited to the issue raised in the original complaint.
- (2) An appeal will not be processed and a referral for disciplinary action may occur in accordance with ch. DOC 303 if the complaint contains any of the following:
 - (a) Obscene, profane, abusive, or threatening language unless such language is necessary to describe the factual basis of the complaint.
 - (b) A foreign substance.

DOC 310.12 Review by Corrections Complaint Examiner (CCE).

- (1) An inmate may appeal the reviewing authority decision within 14 days after the date of the decision by filing a typed or legibly printed request for review with the CCE on forms supplied for that purpose. The institution shall make these forms accessible to inmates.
- (2) The CCE may accept, return, or recommend rejection of an appeal or complaint.
- (3) The CCE will only address issues raised in the original complaint.
- (4) The CCE shall return an appeal if any of the following apply:
 - (a) An original complaint has not been filed except as provided under s. DOC 310.09.
 - (b) The complaint has been rejected.
 - (c) The appeal is premature.
 - (d) The appeal does not list the complaint file number or contains more than one complaint file number.
 - (e) The appeal does not meet the criteria listed under s. DOC 310.10.
- (5) The CCE may recommend rejection of an appeal not filed in accordance with s. DOC 310.09.

DOC 310.13 Secretary's decision.

- (1) The secretary shall make a decision within 45 days following receipt of the CCE's recommendation. The secretary may extend the time for making a decision for good cause with notice provided to the inmate.
- (2) The secretary shall affirm or dismiss the CCE's recommendation, in whole or in part, or return the appeal to the CCE for further investigation.
- (3) The secretary's decision is final.
- (4) If the inmate does not receive the secretary's written decision within 90 days of the date of receipt of the appeal in the CCE's office, the inmate shall consider the administrative remedies to be exhausted, unless the time has been extended under sub. (1).

Document 65-2 Exhibit 1002 - 018 Case 2:21-cv-00542-BHL Filed 07/18/24 Page 18 of 22 **DISTRIBUTION**: Original – ICTS

DOC-400B (Rev. 3/2019)

INMATE COMPLAINT/APPEAL (CONTINUED)

INMATE NAME	DOC NUMBER	HOUSING UNIT	FACILITY
Lee Bown	385934	W pata	OSCI
I do need a second Knowledge alone require implement or modely medical need and has be of medical staff and needle gent and or male every dang activities The staff at OSCI accommodations per DAI intellerence.	my conditions. en diagnosed by a officials turn a l ce. The pain I Is a serious in fordure to poor	My Knee ing a physician and of each every a edical need with	officals to very is a serious of the actions der on rectlesses lay as my in itself.
	APR 3 0 2021		
	WI Dept of Certifications CCE Office	ATTACL CONTRACTOR OF THE PERSON OF THE PERSO	
Self Tegs - Second			
SIGNATURE OF INMATE			DATE SIGNED 4-27-21

INSTRUCTIONS

The Department shall maintain an inmate complaint review system that shall be accessible to all inmates in institutions. Prior to filing a formal complaint, you must attempt to resolve the issue by following the designated process specific to the subject of the complaint. If you have not done so, the Institution Complaint Examiner (ICE) may direct you to do so.

Each complaint shall meet all of the following requirements:

- (a) Be submitted on a complaint form provided by the department.
- (b) Be legibly handwritten or typed.
- (c) Be filed only under the name by which the inmate was committed to the department or the legal name granted by a court.
- (d) Include the inmate's original signature.
- (e) Not exceed 500 words total and not exceed two pages.
- (f) Provide relevant supporting documentation, which may be accepted at the discretion of the ICE.

The ICE will acknowledge your complaint with an ICE Receipt, or return the complaint to you for correction or with further instructions, within 10 days of receiving your complaint submission.

A complaint will not be processed and a referral for disciplinary action may occur in accordance with Ch. DOC 303 if the complaint contains any of the following:

- (a) Obscene, profane, abusive, or threatening language unless such language is necessary to describe the factual basis of the complaint.
- (b) A foreign substance.

Each complaint may contain only one clearly identified issue. A complaint must contain sufficient information for the department to investigate and decide the complaint. An inmate may not file more than one complaint per calendar week except that any of the following are not subject to the filing restrictions contained in this paragraph:

- (a) Complaints regarding the inmate's health and personal safety.
- (b) Complaints made under PREA.

Appeals shall meet all of the following requirements:

- (a) Be submitted on a form provided by the department.
- (b) Be legibly handwritten or typed.
- (c) Be filed only under the name by which the inmate was committed to the department or the legal name granted by a court.
- (d) Include the inmate's original signature.
- (e) Not exceed 500 words total and not exceed two pages.
- (f) Provide relevant supporting documentation, which may be accepted at the discretion of the CCE.
- (g) Be limited to the issue raised in the original complaint.

An appeal will not be processed and a referral for disciplinary action may occur in accordance with Ch. DOC 303 if the complaint contains any of the following:

- (a) Obscene, profane, abusive, or threatening language unless such language is necessary to describe the factual basis of the complaint.
- (b) A foreign substance.

NOTE: The ICRS is governed by the rules in chapter DOC 310, Wisconsin Administrative Code. For more information on using the ICRS, please review this chapter.

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